



FORTUNE AUTO NORTH AMERICA
1495 OAKBRIDGE TERRACE
POWHATAN, VA 23139
TOLL FREE: 877-227-0260

FORTUNE AUTO WARRANTY & SERVICE FORM

CONTACT INFORMATION

NAME: _____

RETURN SHIPPING ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP CODE:** _____ **COUNTRY:** _____

CONTACT PHONE NUMBER: _____

EMAIL: _____

PRODUCT INFORMATION

MAKE: _____ **MODEL:** _____ **YEAR:** _____

MILEAGE USED: _____ **TIME USED:** _____

DEALER PURCHASED FROM: _____ **DATE:** _____

SHOCK LOCATION: *(Based on left hand drive vehicles.)*

DRIVER FRONT DRIVER REAR PASSENGER FRONT PASSENGER REAR

CHOOSE REQUESTED SERVICE:

INSPECTION REPAIR REBUILD RE-VALVE SHOCK DYNO

OTHER: *Please include information regarding problems, changes requested, spring rates to be used (if re-valving dampers), and any other information pertaining to the inspection/overhaul.*

SERVICE INSTRUCTIONS

1. Print and complete Fortune Auto Service Form. Include this form with coilovers. Ship to:

Fortune Auto North America
1495 Oakbridge Terrace
Powhatan, VA 23139

2. Fortune Auto North America will contact you with payment options and if additional service is required.

TERMS & CONDITIONS

Vehicles modified with performance racing suspension may not meet the legal requirements for use on public roads in you state or country. Use or installation of performance parts and tuning may adversely affect the drivability & factory warranty. All Fortune Auto North American products are covered by a 1 year limited manufacturers (non-transferable) warranty limited to the United States and Canada. Parts and labor are covered, however shipping is not covered.

Fortune Auto North America warrants its products to the original retail purchaser against defects in workmanship and material.

The warranty does not apply to the following:

1. Any products not purchased through authorized Fortune Auto North American dealers.
2. Any products that show abuse, improper installation, or collision.
3. Any products that are used in motorsports or in off-road conditions.
4. Any products that have been altered in any way.
5. Any products that were not professionally installed.

Fortune Auto North America takes great pride in our products and their quality. In the event that the product needs to be returned to Fortune Auto North America, you will be provided with a Return Authorization (RA) number, which must be prominently displayed on the shipping carton.

All warranty returns must be pre-authorized by contacting us at 877-227-0260. All returned merchandise must be shipped with our issued Return Authorization (RA) number clearly marked on the exterior of the shipping carton or other packaging. Shipping charges to and from Fortune Auto North America are the responsibility of the customer.

All coilovers are for off-road use only and may never be installed on vehicles that will be driven on a public road or highway.